

Recurring Payment and Cancellation Policy

Please agree to have 8 recurring payments, and month to month thereafter. After 8 months of payments, you can cancel at any time. No questions asked!

prices are subjected to change without notice

Cancellation Policy

At Stay In Motion Massage we understand that unanticipated events happen occasionally in everyone's life. Business meetings, project deadlines, flight delays, car problems, snowstorms, and illness are just a few of the reasons why one might consider canceling an appointment. In our desire to be effective and fair to all of our clients, and out of consideration for our therapists' time we have adopted the following policies:

Please arrive between five and ten minutes before your scheduled massage appointment time in order to ensure a full massage session.

If you are late, your session will end at the scheduled time. You are still responsible for 100% of the cost. Thank you for valuing our time and the business!

You may cancel your appointment without charge 12 hours prior to your scheduled massage appointment.

If it is after hours, call 317.288.7475 to cancel over voice mail. The other option is to email the owner, Charica, at smmlc@massagebycharica.com

If you do not call or show up for your scheduled appointment, you will be responsible for **100%** of the cost for the service requested and confirmed. If we are able to fill your time slot, you will not be charged. Your first no call no show appointment will be forgiven **100%**.

If the credit card you reserved for payment does not successfully authorize your monthly payment, you will be sent a paper invoice for the total amount due to reinstate your account. You will not be allowed to use any previously paid for services while your account is negative, and can forfeit previously paid for services within a year.

If the paper invoice is not paid in full within thirty (30) days of receipt, the invoice will be sent to collections.

If it is your first visit and you no show or late cancel, any "first time" discounts on your subsequent visit will be null and void.

If we have to cancel a service, you will not be charged for the price of that service. If you have prepaid for the service. A full refund will be issued for any services we cannot fulfill.

Weather Policy

If it is best for the business to close due to severe weather, we will call and/or email you with as much notice as possible.

I UNDERSTAND MY ACCOUNT CAN BE SENT TO COLLECTIONS FOR FAILURE TO PAY WITHIN 30 DAYS OF A PAPER INVOICE. Yes or No

I AGREE TO HAVE 8 RECURRING PAYMENTS FROM THE CARD ON FILE, AND WILL UPDATE EXPIRED PAYMENT INFORMATION WITHIN TWO (2) WEEKS.

We look forward to working with you!